

# Pachamama Returns Form

## Returning From Outside the UK

You may return a product to us for a full refund within 30 days of receipt if you are not completely satisfied with it, providing it is in the original condition as received by you and tags still included.

Please complete and include this returns form within your package. Make sure to include all necessary information below, especially your Order Number (found in your account or your order confirmation email).

If you do not have a printer, simply include a written note indicating your Name, Order Number, Email Address, and Reason of Return.

### Return address:

Pachamama Returns  
Unit 1, Ash Way  
Thorp Arch Estate  
Wetherby  
LS23 7FA  
UK

Return postage is at your own expense. Please keep your proof of posting certificate from the post office as we cannot be held responsible for goods lost in transit.

Please make sure to declare the goods as 'Returned Goods' in order to avoid customs charges. Failure to do so may result in the charges being deducted from your refund total.

If your item is faulty, please get in touch with us via our Contact Us before sending any items back.

Kind regards,  
Pachamama

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### Returns Slip (place within package)

Customer Name

Date of Return

Telephone

Order #

Email

Item Name	QTY

Reason for return:

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