

# Pachamama Returns Form

You may return a product to us for a full refund within 30 days of receipt if you are not completely satisfied with it, providing it is in the original condition as received by you and tags still included.

Please complete and include this return form within your package. Make sure to include your name, email and telephone number to contact you by, and order number (found in your account or your order confirmation email).

**Return address:**

Pachamama Returns  
137 Greenwich High Road  
London  
SE10 8JA

Return postage is at your own expense. We highly recommend returning your item(s) with Royal Mail on a 2<sup>nd</sup> class service. Please keep your proof of posting certificate from the post office as we cannot be held responsible for goods lost in transit.

If an item is faulty then get in touch with us (website contact form) before sending any item back; for items with defects we will cover all costs for replacement.

Kind regards,

Pachamama

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**Returns Slip (place within package)**

Customer Name

Date of Return

Telephone

Order #

Email

Item Name	QTY

Reason for return:

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